



RETURNS FORM

At Naturagems, your happiness is our top priority! If you're not completely thrilled with your purchase, returning it is a breeze. We're happy to offer a refund on any unused and unworn items (except earrings, unless they're faulty) within 30 days of purchase.

To make a return, simply complete the form below and include it in the parcel with the item(s). Please keep in mind that the cost of return shipping is your responsibility unless the item is faulty. Don't forget to obtain proof of postage for your peace of mind!

For all the details, please visit our website's terms and conditions.

Order Date:	Order Number:	Name on Order:

Product No.	Product Details	Qty	Unit Price	Total	Reason Code	Office Code

Reason Code:

1. Different to the image on the site. 2. Quality not what expected. 3. Sent faulty 4. Incorrect product sent 5. Didn't like

Returns Address:

Naturagems

32 Belmont Road, London, SE25 4QF, United Kingdom